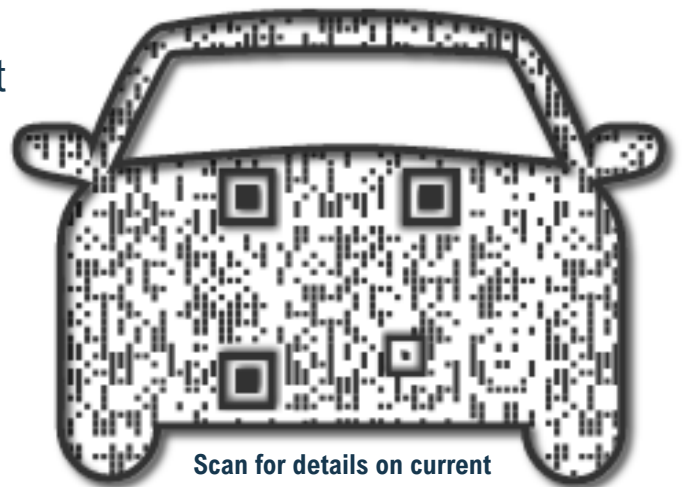# Hiring Event!

Saturday, May 20th 8AM - 2PM

We are seeking dedicated **Customer Service Representatives** (CSR) to join our team!

- **Paid** training
- **Paid** holidays and vacation time
- Medical, dental, vision benefits, and **MORE**!

Apply, interview, and receive a potential offer at our **one-day** hiring event located at our Altamonte Branch Office:

**150 North Westmonte Drive
Altamonte Springs, FL 32714**

Scan for details on current employment opportunities!

📞 (407) 665-1000   🌐 SeminoleCounty.Tax

FAQ – HIRING EVENT

- When is the hiring event?
  - Saturday, May 20, 2023, from 8:00 a.m. to 2:00 p.m.

- Where is the hiring event?
  - Seminole County Tax Collector, Altamonte Branch
    150 N. Westmonte Dr., Altamonte Springs, FL 32714.

- How should I dress for the hiring event?
  - Dress business casual.

- What should I bring for the hiring event?
  - Bring an updated copy of your resume.

  - We strongly encourage you to submit an online job application via
    www.SeminoleCounty.Tax/Employment prior to attending the hiring event.

  - If you are unable to complete an online job application, we will have paper
    applications for you to complete during the hiring event.

- What position are you hiring for at the hiring event?
  - We are hiring exclusively for Full-Time Customer Service Representatives (CSR).

- What will happen during the hiring event?
  - The hiring event will consist of three (3) phases:

    1. A presentation to familiarize you with the Seminole County Tax Collector
       Office, the services we provide, and the responsibilities of the Customer
       Service Representative (CSR) position.

    2. A pre-employment skills test to evaluate your computer skills.

    3. An interview with our hiring managers if you pass the pre-employment
       skills test.

- What is the starting hourly rate?
  - The initial starting hourly rate is $16.00 hourly.

FAQ – HIRING EVENT

- Will I get an offer the same day?
    - o Candidates that successfully pass the three phases will be considered for the position openings; our hiring team will reach out to candidates after the event concludes to make a job offer.

- How can I prepare for the hiring event?
    - o Make sure to review the Customer Service Representative (CSR) job description posted online www.SeminoleCounty.Tax/Employment to familiarize yourself with the position responsibilities and requirements.

    - o Practice your typing skills by going online and taking a free typing test.

- If I am selected for the Customer Service Representative (CSR) position, when will I start?
    - o Our next new hire training class is projected to begin in Mid-June.

- If I am selected for the Customer Service Representative (CSR) position, are there any additional steps I need to take before I am able to start?
    - o Yes, you will need to successfully pass a pre-employment criminal background check and drug test.

- Does the Customer Service Representative (CSR) position offer any benefits?
    - o Yes, the Seminole County Tax Collector has a comprehensive benefits packet for all our Full-Time employees, to review a detailed list of such benefits please visit www.SeminoleCounty.Tax/Employment.